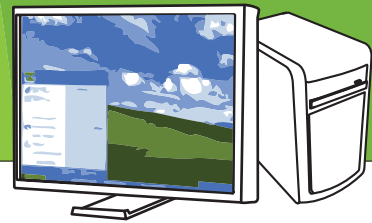


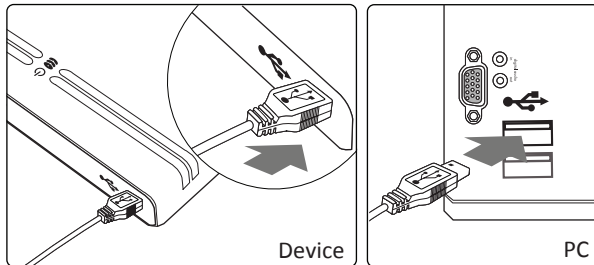
# Quick Start Guide clickfree Automatic Backup

## For Windows XP/2000 users:

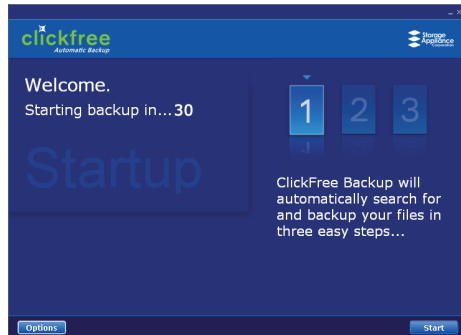


**1** Ensure that your computer is on.

**2** Connect ClickFree™ Backup to your computer.

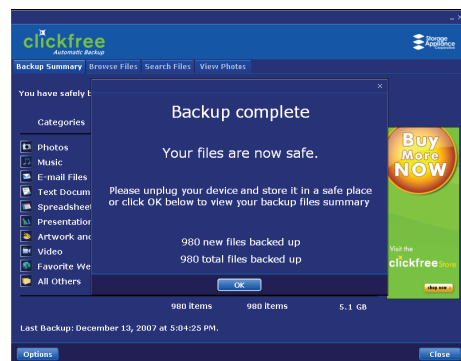


**3** Wait for approximately 60 seconds. ClickFree Backup will automatically start and run on its own. If it does not start, see Troubleshooting.



**4** When backup is complete, disconnect ClickFree Backup from your computer.

You're done!

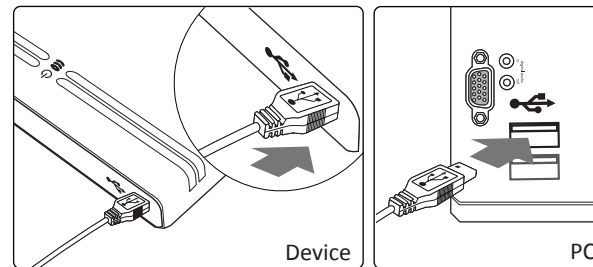


## For Windows Vista users:



**1** Ensure that your computer is on.

**2** Connect ClickFree Backup to your computer.



**3** Wait for approximately 60 seconds. ClickFree Backup will automatically start and run on its own.

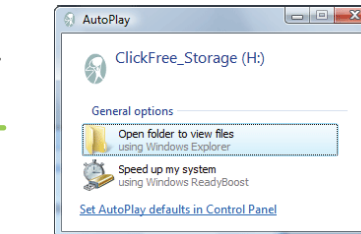
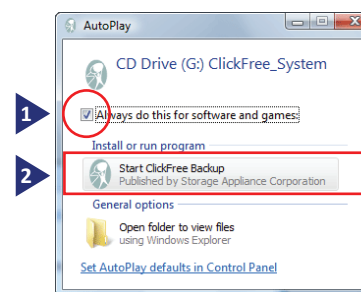
If the AutoPlay window appears:

- 1) Check the "Always do this for software and games:" box and then
- 2) Click on the "Start ClickFree Backup".

*Note: You will only need to do this once. The next time you connect backup will begin automatically.*

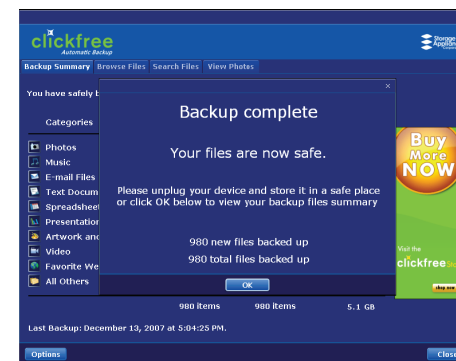
If these windows do not appear or backup does not start, see Troubleshooting.

In some cases the ClickFree\_Storage AutoPlay window may appear. Close this window.



**4** When backup is complete, disconnect ClickFree Backup from your computer.

You're done!



## Troubleshooting

Problem	Solution
Backup does not start when I connect ClickFree Backup to my computer.	<ul style="list-style-type: none"> <li>• Ensure USB cable is properly connected.</li> <li>• Connect the second USB connector (power) to your computer (both connectors must be plugged in).</li> <li>• Connect ClickFree Backup to computer after computer has fully booted up (select a user and enter your password, if required).</li> <li>• Disconnect ClickFree Backup and restart your computer. Reconnect ClickFree Backup after your computer has fully booted up.</li> <li>• Run FixMyClickFreeBackup utility program:                             <ol style="list-style-type: none"> <li>1. Connect ClickFree Backup to your computer.</li> <li>2. Click on the Start button on your computer. Click on the My Computer (XP/2000) icon or Computer (Vista) link.</li> <li>3. From the My Computer/Computer window, locate either the ClickFree_System or ClickFree_Storage drives.</li> <li>4. Right-click on either ClickFree_System or ClickFree_Storage and select Explore.</li> <li>5. Double-click on the FixMyClickFreeBackup program. Follow the on-screen instructions.</li> </ol> </li> </ul>
After connecting ClickFree Backup, the following message appears: "Click-Free Backup cannot start because you do not have the required permissions. Please re-login into this computer with an Administrator-level account."	Log into computer with an Administrator-level account.
Some files were missed during backup.	Check Backup Settings under Options on the Countdown page. For more information, see Backup Configuration Options in the User Guide.

## User Guide

The User Guide is available on-line at [www.GoClickFree.com/support](http://www.GoClickFree.com/support).